

FREQUENTLY ASKED LISTING QUESTIONS

FOR TAX DEPARTMENT CONTACT INFORMATION, CLICK [HERE](#)

Q. How can I update my address information?

A. Contact the Customer Service office at 910-947-2255 or mail a signed written request to the Moore County Tax Department.

Q. When should personal property be listed?

A. Personal property should be listed during the month of January each year.

Q. What personal property should be listed each January?

A. Personal property items to be listed are: aircraft, boats, boat motors, mobile homes, (untagged) motor vehicles.

Q. Who must file a business listing form?

A. Any individual or business owning or possessing personal property that is used as a part of a business, corporation, or other income producing entity in Moore County is required to file a Business Personal Property Listing with the Tax Office.

Q. When should business personal property be listed?

A. Business personal property should be listed during the month of January each year. An extension of time may be granted based upon a written request received prior to the end of January.

Q. What is business personal property?

A. Business personal property is tangible assets that are used in connection with a business or any other income producing entity. These assets include manufacturing machinery, computers, cell phones, furniture, supplies, leasehold improvements, construction in progress, unlicensed and multi-year tag vehicles.

Q. How do I obtain a listing form?

A. New business owners should contact the Tax Department to have a form mailed or access the Personal Property link on the web site for a printable version.

Q. How is ownership of real property maintained?

A. Ownership is maintained by deeds recorded in the Moore County Register of Deeds, or documents filed in the Moore County Clerk of Court. Deeds and estate files are processed by the Tax Department to update changes in ownership.

Q. Where can I obtain information of properties that have sold?

A. Contact the Moore County Tax Department Customer Service Office. Also, the Moore County Register of Deeds office maintains all recorded property transactions and provides online look-up.

Q. A plat was recorded in Register of Deeds to combine my two lots and the Tax Department is still billing me for two separate lots. Why were the lots not combined?

A. A deed has not been recorded at Register of Deeds referencing the Plat Cabinet and Slide of the recorded survey combining or recombining the property.

Q. What is the difference between taxable and calculated acreage?

A. Calculated acreage is the exact acreage that is computed within the parcel lines (meets and bounds). Taxable acreage should reflect either deeded or calculated acreage. If the deeded acreage of a parcel falls outside of a specified tolerance of calculated acreage or is in the farm deferred (Use Value) program, the parcel will be assessed based on calculated acreage.

Q. Where can I obtain a map of my property?

A. By using the GIS online site of the Moore County web page or by visiting the Moore County Tax Department.

Q. What year were the GIS aerial photographs taken?

A. 2007

Q. What programs are available to help with my tax liability?

A. There are several programs available to property owners that help reduce the overall tax bill. An application is required and certain requirements have to be met in order for the property to qualify. The following programs are available: [Elderly or Disabled Exclusion](#) , [Disabled Veterans Exclusion](#)

,
[Homestead Circuit Breaker](#)

and

[Present Use Value Assessment](#)

. To learn more click the program of interest, or to get an application, go to Tax Forms and select the application of interest.

Q. Where may I obtain an application for the exclusion and deferment tax programs?

A. The applications are available at the Moore County Tax Department or get a printable application by going to Tax Forms and selecting the application of interest.